



CALLIER CENTER
FOR COMMUNICATION DISORDERS

Cochlear Implant Connectivity and Device Troubleshooting

For our school-aged cochlear implant recipients participating in online-based school curriculum who are needing assistance with connectivity or device troubleshooting, please click on the links for your child's device. You may also call the cochlear implant manufacturer for assistance over the phone.



Manufacturer: Advanced Bionics

<https://advancedbionics.com/us/en/portals/devices.html>

<https://advancedbionics.com/us/en/portals/professional-portal/products/compatibility-guide.html>

Customer service: 1-877-829-0026



Manufacturer: Cochlear

<https://www.cochlear.com/us/en/home/ongoing-care-and-support/device-support#camSukle>

Customer service: 1-800-483-3123



Manufacturer: MED-EL

<https://www.medel.com/en-us/support>

<https://www.medel.com/int/ald/index/id/474/title/Assistive+Listening+Devices>

Customer service: 1-888-633-3524